

# **Delivering the Demand**

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## **Delivering the Demand**

**Operating from a Position of Strength** 

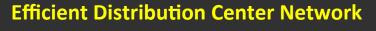
### **Building for the Future**

- Technology
- Physical Infrastructure

### Succeeding Through Our People

"Good logistics alone can't win a war. Bad logistics alone can lose" Lt. General Brehon B. Somervell, 1943

## **Operating from a Position of Strength**





### **Effective Transportation Management**



~720 Million Cartons Delivered ~125 Million Outbound Miles Driven; ~75 Million Inbound Miles Driven ~7,000 + DC Employees

Note: As of January 29, 2016

## **Operating from a Position of Strength**

### Significant Transaction and Store Growth Requires Balance of Technology, Infrastructure and Personnel Investments



## **Operating from a Position of Strength**

#### **Rolltainers: A Competitive Advantage**

- Drives Positive Impact on Delivery
  - Minimizes unload time at stores
  - Increases store productivity
  - Reduces store turnover and improves morale

#### • Generates Cost Reductions Through DCs

- Enhances productivity
- Allows pre-sorting of store orders
- Reduces dependency on DC mechanization
- Increases flexibility for SKU and volume growth



## **Building for the Future: Technology**



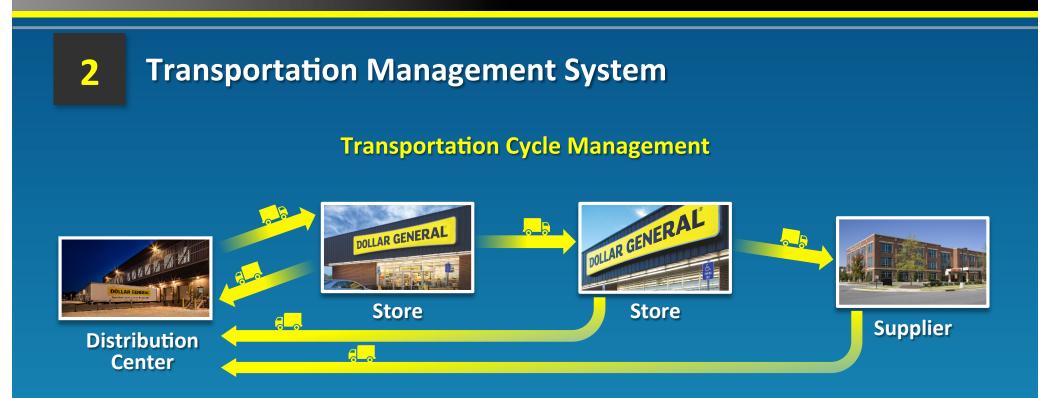


## Supply Chain Solution

1



Improved In-Stocks & Sell-Through



- Leverages Cost-Based Routing for Highest Efficiency and Lowest Cost
- Drives Fewer Outbound Deliveries and Load Exceptions
- Provides Better Service and In-Stocks
- Allows for In-House Carrier Management

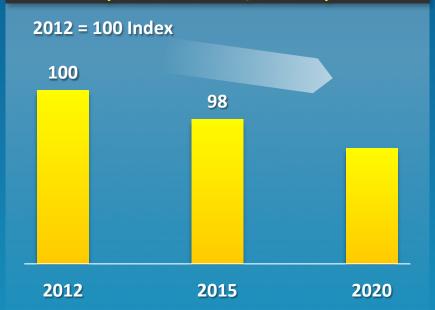
### Warehouse Management System

- Drives Efficient DC Operations, Reducing Supply Chain Costs
- Supports Both Mechanized and Conventional DCs
- Integrates to Voice Technology, Improving Flexibility, Productivity, and Accuracy

3

 Integrates to Labor Management System, Accurately Tracking DC Employees

### Supply Chain Productivity (% to Net Sales, ex Fuel)



## **Building for the Future: Physical Infrastructure**

**1** Optimal Site Selection

2

Balanced Approach to Fleet Operations



## **Optimal Site Selection**

1

### **Existing and Potential Store Locations**

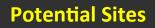


### **Store Growth Assessed Annually**

Current Locations and Volumes Five-Year Growth Plans Added Ten-Year Growth Directional



### **Multiple Seed Points Evaluated**





Seed Over 100 Locations Nationwide for Each DC



**Most Cost Effective Region** 

**In-Person Site Visits** 

**Detailed Labor Analysis** 







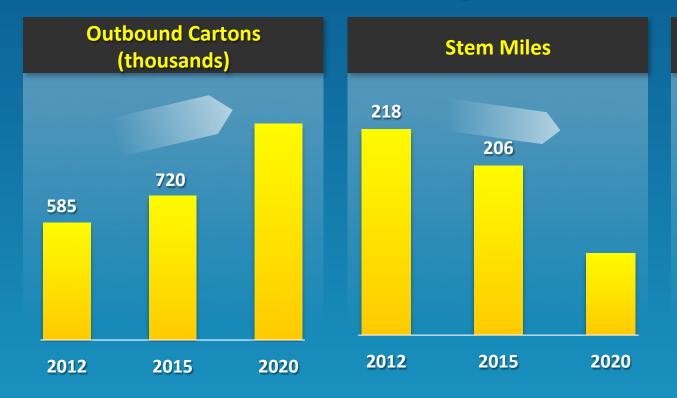
Supply Chain Prepared to Support Accelerated Growth



## Balanced Approach to Fleet Operations

2

### **Driving Down Costs**



#### **Transportation Strategy**

- Inbound: Utilizes All Modes of Transport, Ranging from Ocean to Rail to DG Trailers
- Outbound: Reduces Stem Miles Despite Accelerating Store Growth and Increasing Cartons Shipped

## **2** Balanced Approach to Fleet Operations

### Dollar General Private Fleet



### Phased, Methodical Implementation

**Complementary to Carrier Partners** 

**Capture Cost and Service Advantages** 

## **Succeeding Through Our People**

### Strong Employee Development Strategy



- Focused on Internal Development
- Targeted Recruiting From Top Undergraduate Supply Chain Programs
- Accelerated Growth Requires Acquisition of New Talent

## **Succeeding Through Our People**





- Engaged Management Team
- Comprehensive Internal Development and Succession Planning Process
- Experienced Training Teams Leveraged during DC Start-Up Process

Note: As of January 29, 2016. Percentages are for total Exempt employees, including our San Antonio DC which began shipping in February, 2016

## **Succeeding Through Our People**

#### **Recognized as One of the Best Supply Chains in Retail**

### **Supply Chain Insights**



The 26 companies are:

Dollar General Corporation

### **Gartner Ranking of Retail Supply Chain**

## Gartner

#### Dollar General (No. 9)

Dollar General's focus on supplier collaboration and operational efficiencies lands it in the retail top 10 for the first time. With close to 12,000 stores, 12 distribution centers, and thousands of suppliers, solid relationships with trading partners remain essential to Dollar General's success. Dollar General's three pillars of collaboration (people, process and systems) provide the platform for industry-leading collaboration practices. Initiatives include shared internships, supply chain business reviews, and supplier visibility and scorecarding.

## Key Takeaways

- Highly Productive Supply Chain Network as Foundation for Success
- Key Investments in Technology Drive Ongoing Efficiencies
- Scalable Strategic Capital Plan Process to Support Growth
- Experienced Management Team with Deep Bench Strength

**Cost Efficiently Support New Store and Transaction Growth** 



